



Conflict Management



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Sphere Risk Health & Safety Management Ltd

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What is Conflict in The Workplace?

Workplace conflict occurs when there is a disagreement between employees, managers, or teams, leading to tension and potentially disrupting the work environment. Conflict can arise from differences in opinions, values, needs, or expectations.

Effectively managing conflict is crucial for maintaining a productive and positive work environment. Unresolved conflict can lead to decreased morale, reduced productivity, and increased absenteeism. Conversely, well-managed conflict can lead to improved communication, stronger relationships, and innovation.

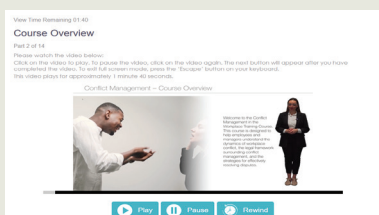
What is the benefit of Conflict Management in the Workplace training to your business?

Our Conflict Management in the Workplace course is for anyone who works within the UK. This course will offer your staff quick and effective Conflict Management in the Workplace training to help them become aware of the importance of tackling Conflict Management within a workplace.

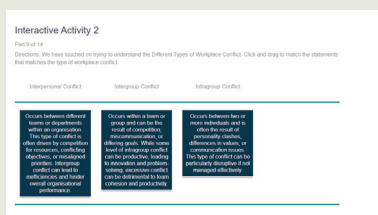
What does the Conflict Management cover?

The Conflict Management course covers the following:

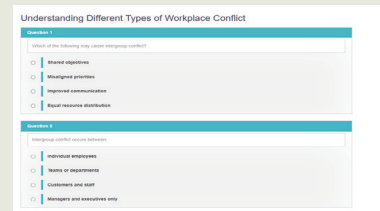
- Relevant Legislation and Employer Responsibilities
- Risk Assessments and Conflict Management
- Recognising and Addressing Conflict in the Workplace
- Understanding Different Types of Workplace Conflict
- Risks Associated with Workplace Conflict



Video Presentations.



Interactive games.



Final exam - certificates provided.

According to a survey conducted by the Chartered Institute of Personnel and Development (CIPD), 38% of employees reported experiencing interpersonal conflict at work in the previous year.

The same survey found that 29% of employees reported conflicts with their line manager.

Workplace conflict costs UK businesses approximately £28.5 billion annually in terms of lost productivity, staff turnover, and legal costs.

Chartered Institute of Personnel and Development (CIPD)

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